



Neighborhood and Community Services Department

Human Services Division

Robert J. Mohart Multi-purpose FOCUS Center

3200 Wayne
Kansas City, Missouri 64109-2096



(816) 784-4500

April 12, 2007

Luevano Hart Construction Company
Attn.: Hector Luevano
6817 Stadium Drive, Suite 312
Kansas City, Missouri 64129

Subject: Todd A. Anderson, Plumber

Dear Mr. Luevano,

I am writing to express my appreciation of a job well done by Todd Anderson, the plumber assigned to the plumbing renovation of the east building restrooms at the Mohart Center.

The occupied, east building was limited to one restroom and was projected to be down for 3 to 4 weeks. Mr. Anderson was a breath of fresh air in that he showcased due diligence and worked methodically in an effort to expeditiously complete the plumbing work. He attacked his job with a mission, purpose and pride. As a manager, I value good work ethics and rely upon people to work with little to no supervision.

His good nature and customer services skills equally impressed me. I found him to be approachable, responsive to concerns, and respectful to me, my staff and tenants and our business operation.

Todd made our experience a positive one. He is definitely an asset to your organization!

Sincerely,

A handwritten signature in blue ink, appearing to read "Jacquelyn R. Powell".

Jacquelyn R. Powell
Department Manager

cc: Todd A. Anderson